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**eAppeals, LLC expands business, signs agreement with EDS**

**MIAMI BEACH, FL** — May 2004 — eAppeals, LLC , the nation’s only online appeals processing company for challenging disputed healthcare claims, announced it has signed a 10-year Professional Services Agreement with Plano, Texas-based Electronic Data Systems Corp. (EDS) and has significantly expanded its business with the signing of several new contracts with various healthcare providers.

The newly signed agreement with EDS calls for the two companies to work together to adequately and accurately process appeals of delinquent healthcare claims made by Department of Veterans Affairs facilities across the United States.

“The agreement offers the Federal government the optimum combination of capabilities to enhance the recovery of money that otherwise might go uncollected,” noted Dr. William Kirsh, eAppeals, LLC ’s co-founder and CEO.

As part of the agreement, EDS will provide the Veterans Health Administration with program management, data analysis and reporting. eAppeals will provide the software application necessary to process appeals of disputed health insurance claims.

This agreement is a critical component to the enhancement of the Company’s expansion, notes Kirsh.

In addition, over the last eight months, eAppeals LLC has secured nearly a dozen new contracts with various healthcare providers, including large hospital networks across the U.S. The company also is in discussions with several other large providers and anticipates new contracts will be signed in the near future.

Among eAppeals new clients: St. Mary’s Health System in Knoxville, Tenn.; Maimonides Medical Center in Brooklyn, New York; Capital Health System in Trenton, New Jersey; Ephraim McDowell Health in central Kentucky; City of Hope Medical Group in Monrovia, California; Veterans Integrated Service Networks 5 & 17 of the US Department of Veterans Affairs; and Miami-Dade Ambulance, in Miami, Florida.

**About eAppeals LLC.**

eAppeals LLC is the first company to have created and commercialized a standardized electronic system to process post-adjudicated disputed healthcare claims. eAppeals sets the standard for electronically processing denied, inappropriately paid or not promptly paid healthcare claims. The eAppeals solution uses a patent pending proprietary software to improve healthcare providers’ and hospitals’ cash flow by collecting receivables that are either aging on their books or are written off because healthcare providers’ and hospitals do not have the resources to process the large volume of

disputable receivables or to handle the complicated procedures involved in the formal dispute resolution process. The Company, based in Miami Beach, Florida is a privately held company. For more information visit [www.eappeals.com](http://www.eappeals.com)